



**Kahua's
Federal Civilian
Customers
Experience Better
Project Outcomes**



Not much within federal government construction projects is easy. Due to concerns over security, fair competition and quality control, layers of requirements and guidelines exist. The procurement process can be greatly delayed if agencies must vet vendors for financial stability and experience.

Besides the obvious need for security, any new software adopted by federal agencies must also provide transparency, adhere to compliance and regulatory consistency, be able to consolidate point solutions, achieve data migration from legacy systems and be collaborative for all stakeholders.

It is not a simple list.

General Services Administration (GSA)

Part of that federal hurdle was cleared when the General Services Administration (GSA) – one of the government’s largest agencies that acquires space through new construction and leasing – selected Kahua to provide a new [project management information system](#) (PMIS) to replace an antiquated system.

One of the major steps in GSA signing on with Kahua was its ability to become [FedRAMP Authorized](#), (Federal Risk and Authorization Management Program), meaning it met requirements of the government program that standardizes security assessment, authorization and continuous monitoring of cloud products and services.

The Kahua Government Network delivers 327 controls compliance – technical, implementation and processes – which adheres to both [FedRAMP and GovRAMP](#) requirements.

Because Kahua is GSA’s vendor of choice for a PMIS, any federal agency can choose Kahua to provide construction planning services without having to endure the rigorous Request for Proposal process.

GSA’s adoption of Kahua negates the need for federal agencies to exhaustively search for the most efficient and secure system. GSA determined back in 2020 that Kahua has the best ability to increase project team productivity and collaboration; its selection was based on functionality, extensibility, user experience and security.

Today, there are more than 25,000 users across 14 federal agencies who have utilized Kahua on thousands of projects.

Once the new PMIS was in place, GSA – with its 7,000 Kahua users – discovered a need for managing sustainability efforts in its construction projects. Kahua’s flexible platform allowed for the creation and implementation of a Sustainability App to track projects’ anticipated reductions in greenhouse gas emissions.

The app also keeps tabs on GSA’s diversion of construction and demolition waste from landfills, as well as tracks nationwide project scopes, energy performance, LEED certification and compliance with environmental laws.

Walter Tersch – a sustainability program manager for GSA – said tracking compliance is a major goal for the administration moving forward.

“The Sustainability App includes report capability on a project-specific basis. This is a huge opportunity for us to improve.”

Walter Tersch

Since implementing Kahua, GSA has developed over 20 integrations to provide a single source of truth for project managers and the management team. Beyond the Sustainability App, it has consolidated unique GSA business processes such as Historic Buildings, Client Project Agreements and more from one-off custom point solutions into Kahua.

It has also instituted a continual optimization effort with Kahua and its ecosystem of partners.

GSA has used Kahua on more than 15,000 construction projects.

U.S Department of Veterans Affairs

When the legacy PMIS for the U.S. Department of Veterans Affairs was deemed incapable of meeting the VA's construction needs, Kahua – working collaboratively with prime contract holder Blue Water Thinking – was implemented as the new project management solution to assist in the planning, execution and operation of future facilities.

Figuring into the selection was Kahua's ability and willingness to migrate 10 years' worth of data into its system. Kahua's successful completion of the migration instilled confidence in the VA leadership, leading to an expansion plan.

The VA's mission is to provide healthcare, benefits and other services to veterans of the U.S. Armed Forces and their families. The VA operates medical centers, clinics and other facilities to support the well-being of veterans. To do so, the VA has more than 1,200 VA medical centers, outpatient clinics and administrative offices across the country.

Kahua's PMIS offering for government owners contains many capabilities that enhance collaboration, efficiency, security and transparency. The VA – which now has 1,000 users – was particularly drawn to Kahua's Document Management suite of apps, which includes:

- **RFIs:** Provides visibility into the full audit trail of all project RFIs, including responses, markups and dates in one location with a collaborative workflow
- **File Manager:** Allows for easy storage of files in a unique folder structure per project
- **Daily Reports:** Captures and consolidates all daily activity on projects, including weather, labor, equipment and materials

Kahua is currently utilized on the VA's major projects, meaning those projects valued at \$30 million or more.

Financial Institutions

Kahua has become the PMIS of choice for some of the country's most important financial entities that manage U.S. monetary policy, regulate banks and monitor systemic risk in the financial system.

Research Facilities & Science Organization

Two premier government research facilities – which are part of a cabinet-level agency – selected Kahua in 2023 when it became mandated that only a FedRAMP Authorized PMIS could be used.

In addition to the security upgrade, one of the labs was in search of a construction planning and management tool that offered cost management, design management and portfolio management systems.

The science center was looking for additional insight into its projects that its former PMIS could not provide.



Overseas Construction

The department of a cabinet-level agency that oversees the construction, management and operations of certain U.S. government buildings abroad, is utilizing Kahua on his projects. It encompasses a \$70+ billion portfolio of structures in more than 250 locations across the globe.

These structures are held to the highest security standards, so selecting a PMIS that could provide a FedRAMP Authorized solution to support project management and collaboration requirements was essential.

For all federal customers, these were the top features cited as being most critical in their selection of Kahua:

- FedRAMP Authorization, 508 Compliance and CUI functionality
- Out-of-the-box with fast implementation
- Low code app building capabilities
- Configurable workflows accommodated with minimal customization
- Ability for migrations and integrations
- Native reporting and dashboards
- Future asset centric project management capabilities
- Ability to integrate with on-premises systems
- Portfolio management to replace a field construction admin
- Collaborative Design Review/drawing management/markup
- Document Management with preconfiguration and the options for customization
- Common data environment

Community of Government End Users

Another plus for Kahua's federal customers is the opportunity to learn and share best practices with other government agencies who use Kahua. The Public Sector Innovation & Insight Roundtable (IIR) is designed to create knowledge sharing with industry peers.

In 2023, Public Sector IIRs were conducted virtually and in person.

During the virtual meeting, Kahua customers heard from GSA on how they manage change and promote adoption through training within their organization. At the in-person meeting at Kahua's Enabling Innovation conference, federal customers joined with local government customers to discuss a variety of topics including the Infrastructure Investment and Jobs Act and Inflation Reduction Act impact on project delivery, best practices in user experience and adoption, GovRAMP/ FedRAMP implications, analytics and funding management.

To learn more about how Kahua takes care of its federal customers, please go [here](#).

Choose Kahua

Kahua is a leading provider of capital program and construction project management software, enabling innovation that is changing the way that capital programs are planned and delivered. Global organizations use Kahua's collaborative solution to improve efficiency, lower costs and reduce project risk throughout the entire lifecycle of their capital programs. Our purpose-built solutions for owners, program managers and contractors enable rapid implementation that minimizes time-to-value and enhances user adoption. With the industry's only low-code application platform, customers can easily customize existing Kahua apps or even build their own new apps to run their business at peak efficiency today and rapidly adapt as business conditions dictate.

Learn more and request a demo today or email us at: connect@kahua.com



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