



**Accelerating
Growth and Project
Efficiency with
Kahua**

About



Floor & Decor is a leading national specialty retailer of hard surface flooring, with over 280 locations across the U.S. The company sells tile, wood, stone, and related tools out of large warehouse-format stores in 39 states, and online. As Floor & Decor continues to launch new stores and redevelop existing locations, efficient project management and accurate cost tracking are critical for their successful growth and expansion.

Challenge

Floor & Decor faced a complex set of challenges as it prepared to modernize project management across its growing footprint.

Before moving to Kahua, Floor & Decor's processes relied on manual tracking. Project managers had to request daily updates from general contractors, collect weather logs, and other project information, then manually reconcile it to cost entities and project schedules. This process was time-consuming, prone to errors, and it was difficult for project managers and leadership teams to get real-time visibility into project status and spending.



Floor & Decor needed:

- Sophisticated real estate pipeline management to track target sites, documents, and improve reporting capabilities
- Advanced dynamic workflow capabilities for budgets, contracts, change orders, pay requests, purchase orders, and invoices
- Integrated reporting across all cost entities with project and program level information
- Access management for internal users and contractors
- Templatized project set-up
- Electronic migration of existing data, including 175,000 business documents totaling 4 TB of data, to a new platform without disrupting ongoing projects
- Realtime data integration with their accounting and pipeline workflows

The company also needed to improve reporting, approvals, and workflow efficiency while reducing duplication and errors caused by manual processes.

The Solution

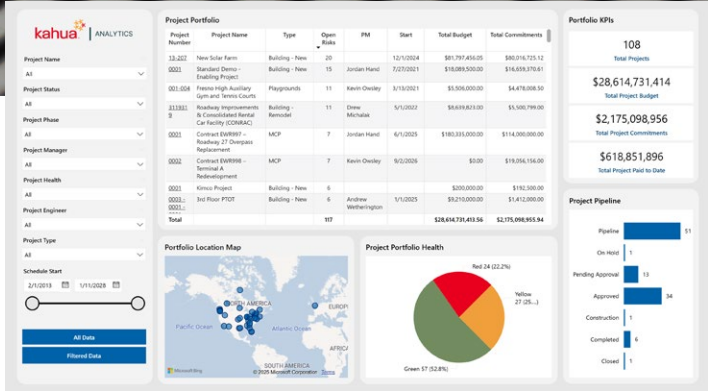
Floor & Decor selected Kahua's asset centric project management® (ACPM) information system for its customizable cost management, robust analytics, and open API capabilities for agile data migration and efficient integration. The other key factor was the flexibility of the platform to conform to how Floor & Décor needed to run and operate their capital programs, managing expansion and rebuilds, and maintenance on one platform.

With help from Kahua and partner OnIndus, Kahua's technical implementation partner, they implemented project cost controls and created a streamlined migration process. The implementation included developing a two-way integration interface with Kahua's accounting application and an automated migration process.

Floor & Decor also extended the capabilities of existing apps and developed new apps to meet their exact requirements.

- **Extended: Daily Reports app** – Automated project updates and activities in Kahua, reducing manual coordination between project managers and general contractors, resulting in faster, more streamlined communication.
- **Built: Pipeline app** – Helped the team track project expenses and status in real time, whether a site is under construction, closed or planned for future use. Teams now have full visibility into how each project contributes to potential revenue across the portfolio.
- **Built: Projection app** – Streamlined weekly reporting, consolidating long, text-heavy updates scattered across multiple files are now delivered in structured, data-linked fields, giving stakeholders clear visibility into progress and performance.
- **Built: Expenses app** – Consolidated purchase orders, change orders, and invoices, saving time with a seamless, automated process.
- **Built: Budget vs. Actuals dashboards** – Further improved cost visibility and forecasting across all projects.





“It’s saved hours of time: Previously, I was building reports in SQL. Being able to extrapolate them in Power BI, which is built into Kahua Analytics, saves hours of time. And with permissions built into the Kahua Analytics app, we don’t have to worry about running different reports to give people what they need.”

In addition to implementation and app development, Kahua worked with Floor & Decor to ensure adoption with user training sessions for internal users and vendors, hands-on support, and continuous feedback loops to refine processes. They currently have about 100 monthly users internally.



“Our project managers had to track everything manually and make sure information was being sent along the schedule. Now it’s all built into the app, and that has completely changed how we manage projects.”

Asjah Lowe, Manager
of Real Estate
Consolidated Systems

Results

Floor & Decor has now been using Kahua for several years, and they have seen big improvements in efficiency in that:

- The system automatically links documents to the correct cost entities
- Setup time for new projects is faster
- Cost tracking has become far more efficient
- Approval processes have accelerated with automated workflows
- The leadership team has real-time visibility into project status

The team no longer has to reconcile historical and current project data manually, which dramatically reduces errors and duplicate records. Project managers have seen significant time savings in day-to-day operations, and integrated dashboards and multi-edit functionality has made their meetings more efficient.