

The Infrastructure Visibility Gap

Maintaining portfolio control
during rapid commercial
technology expansion



AI growth is outpacing portfolio visibility.

AI demand is accelerating investment across data centers, semiconductor fabrication plants, and research and development campuses.

To meet that skyrocketing demand, commercial technology teams are expanding infrastructure across more active programs, often in mission-critical environments with tight utility, equipment, and commissioning requirements.

Infrastructure is scaling faster than visibility. Along with that level of growth and complexity, portfolio-level visibility gets harder.

Executive teams may not see exposure clearly until it's already affecting forecasts, capital planning, or project delivery. By then, response options are limited.

This breakdown shows up in a few ways:

- Decision-makers lack a reliable view across active projects.
- Reporting depends on spreadsheets and manual consolidation, which slows decision-making.
- Teams struggle to manage work consistently, and sites, regions, and external partners are managed in silos.
- Disconnected systems and manual data entry weakens confidence in the data and delays response.

Commercial technology organizations need more control over their portfolio.

Your roadmap to closing the visibility gap

1 Scaling infrastructure requires shared portfolio visibility

2 Rapid infrastructure growth requires stronger coordination

3 Connected data supports stronger owner control

4 Standard ways of working support consistency at scale

5 Is your portfolio set up to support growth?

Scaling infrastructure requires shared portfolio visibility

As commercial technology programs rapidly expand, more teams depend on different views of the portfolio.



Project managers need current status at the project level.



Finance needs visibility into budget movement and commitments.



Operations needs to understand future planned projects.



Facilities, engineering, and commissioning teams need visibility into readiness, dependencies, and handoff across sites.



Leaders need a reliable view of the full program.

For owners, field-level updates are important, but they're only useful when they support shared planning, coordination, and decision-making across the organization.

When reporting relies on spreadsheets, manual rollups, and one-off updates, it's hard to create and maintain a shared view.

What “good” looks like

Decision-makers have reliable reporting across active programs—while there's still time to respond.

- ✓ Rolling up active project information into a clear portfolio-level view
- ✓ Using common cost and reporting definitions between regions, business units, and teams
- ✓ Giving users both executive summaries and the ability to drill into project details
- ✓ Providing timely answers for construction, finance, operations, and leadership questions

With a clear view of the portfolio, teams spend less time reconciling updates and more time acting on them.

Rapid infrastructure growth requires stronger coordination

Commercial technology programs rarely move in a straight line. Multiple sites are active at once. Different project types progress on different timelines. Different teams prioritize different projects.

This is when coordination becomes critical.

This is where coordination breaks down

- ✗ A delay in one area can affect planning in another, or a change in scope can shift capital decisions across the program.
- ✗ Capital is tied up, commissioning is delayed, and impact is felt downstream across multiple active sites.
- ✗ Project-level oversight isn't enough. You need to understand how work is progressing across programs so your team can prioritize accordingly.

What “good” looks like

Teams and leaders stay aligned across active projects as conditions change.

- ✓ Visibility across active sites, project types, and delivery teams
- ✓ Earlier insight into schedule and cost movement as conditions change
- ✓ Better coordination across internal teams, partners, and stakeholders
- ✓ Reporting that helps teams identify pressure points before they spread

Stronger coordination allows organizations to respond faster and make more strategic decisions as the portfolio grows.

Connected data supports stronger owner control

You can have multiple systems in place and still struggle to manage the portfolio as a whole.

Disconnected data weakens owner control

- ☐ The problem is probably not a lack of tools. It's that project data, financial data, approvals, and reporting often live in different places.
- ☐ One team may work in an ERP system. Another may rely on spreadsheets. External partners may send updates in their own formats. By the time information is consolidated, teams are re-entering data and double-checking which version is current.
- ☐ Disconnected data makes it hard to trust information and harder to act on it.
- ☐ Worse, when critical information lives in systems managed by external partners, you lose ownership and control of your own data.

This matters even more in environments where sensitive facility, infrastructure, and asset information is shared between internal and external teams.

To manage a growing portfolio, organizations need connected information across projects, programs, and stakeholders. Reporting, approvals, and planning depend on data that is current, consistently defined, and accessible to the right people.

What “good” looks like

Leaders and teams have connected data across the portfolio.

- ☒ Connected views across project, program, and portfolio levels
- ☒ Clean integration with ERP, finance, partner, and other third-party systems
- ☒ Less manual data entry (and re-entry) and fewer disconnected updates
- ☒ Reporting that supports owner control with more reliable information

With connected data, teams spend less time validating information and more time acting on it.

Data center expansion creates portfolio pressure

Data center expansion has put pressure on every stage of construction: utility readiness, equipment delivery, commissioning, and operational handoff. When multiple sites are active at once, project-level reporting isn't enough.

Owners need portfolio-level visibility so they can see spot risks and make decisions before issues spread. Delays in power, cooling, long-lead equipment, or commissioning can affect downstream operational readiness across the program.

To stay in control, data center owners need connected information across sites and stakeholders.



Standard ways of working support consistency at scale

As programs expand, consistency becomes harder to maintain.

- ☐ Teams in different regions may follow different workflows. Business units may define status, cost, or risk in unique ways. Approvals may move through different channels depending on the project or people involved. Over time, those differences make reporting less reliable and coordination harder to sustain.
- ☐ Scaling successfully means creating consistency. Standard definitions, shared workflows, and clear roles help organizations manage growth without creating more confusion.
- ☐ Consistency enables teams to work across sites, project types, and delivery partners without redefining how work is tracked, approved, or reported.

What “good” looks like

The work is defined and executed consistently across the portfolio.

- ☒ Standard definitions for budget, forecast, commitment, change, and risk
- ☒ Shared workflows across regions, business units, and project types
- ☒ Clear roles, permissions, and approval paths
- ☒ Reporting structures that support oversight without adding unnecessary friction

With more consistent ways of working, your teams can move fast without creating workarounds.

Three starting points to close the visibility gap

It's not feasible to solve every portfolio challenge at once.

Start by identifying the areas that support visibility, coordination, and consistency across your organization's portfolio.

Focus on three steps:

- ☒ **Clarify which portfolio views are needed by different teams.**
Define how construction, finance, operations, and leadership need to see information across sites, business units, and project types.
- ☒ **Standardize data that needs to stay consistent.**
Align definitions for critical shared information like forecast, commitment, change, reporting status, and workflows terminology that is used in cross-team coordination.
- ☒ **Connect reporting to action.**
Keep reporting focused on the information needed to make decisions, respond to risks and change, and keep progress moving.

These steps establish a structure that supports growth without introducing unnecessary disruption.

Self-assessment: Is your portfolio set up to support growth?

1. Can leaders spot capital exposure across active sites without waiting for manual data consolidation? ☐
2. Can construction, finance, operations, and executives get the information they need without building separate reports? ☐
3. Are schedule, cost, and status updates defined the same way across regions, business units, and project types? ☐
4. Can teams identify issues early enough to respond before other parts of the portfolio are affected? ☐
5. Does your organization own and manage access to project and program data? ☐
6. Is project information integrated from delivery through commissioning and operations? ☐

As commercial technology programs rapidly expand, more teams depend on different views of the portfolio.

If the answers to several of these questions are unclear, your organization may still be operating with a visibility gap.

Kahua for commercial technology

Commercial technology organizations need more than project-level updates. They need better control of capital programs that span multiple sites, systems, teams, and delivery partners.

Kahua supports that work by giving owners a reliable view across the portfolio, with the structure needed to manage cost, risk, and coordination as programs scale.



With Kahua, commercial technology organizations can:

- ✓ Maintain portfolio rollups across active sites, programs, and regions
- ✓ Support coordination across internal teams and external partners
- ✓ Apply secure, owner-controlled access to sensitive infrastructure information
- ✓ Connect ERP, finance, and other third-party systems
- ✓ Extend project and asset data from delivery into operations, supporting operational readiness and long-term performance

For data centers, semiconductor fabrication plants, research and development campuses, and other complex facilities, Kahua helps owners manage growth without losing portfolio control.

**See how Kahua can
close the visibility gap
for your commercial
technology program.**

Learn More

